

UNILEVER SUSTAINABLE LIVING PLAN: PROGRESS IN 2016

The Unilever Sustainable Living Plan sets out to decouple our growth from our environmental footprint, while increasing our positive social impact.

Our Plan has three big goals to achieve, underpinned by nine commitments and targets spanning our social, environmental and economic performance across the value chain. We will continue to work with others to focus on those areas where we can drive the biggest change.

More detail on our progress can be found in our online Sustainable Living Report 2016 at www.unilever.com/sustainable-living.

IMPROVING HEALTH AND WELL-BEING FOR MORE THAN 1 BILLION

By 2020 we will help more than a billion people take action to improve their health and well being.

We have helped 538 million people take action to improve their health and well being.

HEALTH AND HYGIENE

By 2020 we will help more than a billion people to improve their health and hygiene. This will help reduce the incidence of life threatening diseases like diarrhoea.

538 MILLION[†] people reached by end 2016



● Reduce diarrhoeal and respiratory disease through handwashing

● Provide safe drinking water[†]

● Improve access to sanitation

✓ Improve oral health

● Improve self-esteem

NUTRITION

We will continually work to improve the taste and nutritional quality of all our products. The majority of our products meet, or are better than, benchmarks based on national nutritional recommendations. Our commitment goes further: by 2020, we will double the proportion of our portfolio that meets the *highest* nutritional standards, based on globally recognised dietary guidelines. This will help hundreds of millions of people to achieve a healthier diet.

35% of our portfolio by volume met highest nutritional standards in 2016



● Reduce salt levels

Saturated fat:

Ⓣ Reduce saturated fat

Ⓣ Increase essential fatty acids

● Reduce saturated fat in more products

✓ Remove trans fat

● Reduce sugar

Reduce calories:

✓ In children's ice cream

✓ In more ice cream products

Ⓢ Provide healthy eating information

REDUCING ENVIRONMENTAL IMPACT BY 1/2

By 2030 our goal is to halve the environmental footprint of the making and use of our products as we grow our business.*

Our greenhouse gas impact has increased and our water and waste impacts per consumer use have reduced since 2010.

GREENHOUSE GASES

Our products' lifecycle: Halve the greenhouse gas (GHG) impact of our products across the lifecycle by 2030.

+8% our greenhouse gas impact per consumer use has increased by around 8% since 2010*

Our manufacturing: By 2020 CO₂ emissions from energy from our factories will be at or below 2008 levels despite significantly higher volumes.

✓ -43%[†] reduction in CO₂ from energy per tonne of production since 2008



Become carbon positive in manufacturing:

● Source all energy renewably

● Source grid electricity renewably

● Eliminate coal from energy mix

● Make surplus energy available to communities

● New factories

Reduce GHG from washing clothes:

✓ Reformulation

● Reduce GHG from transport

✓ Reduce GHG from refrigeration

● Reduce energy consumption in our offices

✓ Reduce employee travel

WATER

Our products in use: Halve the water associated with the consumer use of our products by 2020.*

● -7% our water impact per consumer use has reduced by around 7% since 2010*

Our manufacturing: By 2020 water abstraction by our global factory network will be at or below 2008 levels despite significantly higher volumes.

● -37%[†] reduction in water abstraction per tonne of production since 2008



Reduce water use in manufacturing process:

● New factories

Reduce water use in the laundry process:

✓ Products that use less water

● Reduce water use in agriculture

WASTE

Our products: Halve the waste associated with the disposal of our products by 2020.

● -28%[†] our waste impact per consumer use has reduced by around 28% since 2010*

Our manufacturing: By 2020 total waste sent for disposal will be at or below 2008 levels despite significantly higher volumes.

✓ -96%[†] reduction in total waste per tonne of production since 2008



Reduce waste from manufacturing:

✓ Zero non-hazardous waste to landfill

● New factories

● Reusable, recyclable or compostable plastic packaging

● Reduce packaging

Recycle packaging:

● Increase recycling and recovery rates

● Increase recycled content

Ⓢ Tackle sachet waste

Ⓣ Eliminate PVC

Reduce office waste:

● Recycle, reuse, recover

✓ Reduce paper consumption

Ⓣ Eliminate paper in processes

ENHANCING LIVELIHOODS FOR MILLIONS

By 2020 we will enhance the livelihoods of millions of people as we grow our business.

We have made steady progress across our Enhancing Livelihoods commitments.

FAIRNESS IN THE WORKPLACE

By 2020 we will advance human rights across our operations and extended supply chain.

67% of procurement spend through suppliers meeting our Responsible Sourcing Policy's mandatory requirements

We continued to embed human rights, focusing on 8 salient issues in our Human Rights Report

Our Total Recordable Frequency Rate for safety improved to 1.01[†] per million hours worked



● Implement UN Guiding Principles on Business and Human Rights

● Source 100% of procurement spend in line with our Responsible Sourcing Policy

✓ Create framework for fair compensation

✓ Improve employee health, nutrition and well-being

● Reduce workplace injuries and accidents[†]

OPPORTUNITIES FOR WOMEN

By 2020 we will empower 5 million women.

920,000 women enabled to access initiatives aiming to promote their safety, develop their skills or expand their opportunities*



● Build a gender-balanced organisation with a focus on management

● Promote safety for women in communities where we operate

● Enhance access to training and skills

● Expand opportunities in our value chain

INCLUSIVE BUSINESS

By 2020 we will have a positive impact on the lives of 5.5 million people.

650,000 smallholder farmers and 1.5 MILLION small-scale retailers

enabled to access initiatives aiming to improve agricultural practices or increase incomes*



● Improve livelihoods of smallholder farmers

● Improve incomes of small-scale retailers

● Increase participation of young entrepreneurs in our value chain

KEY

- ✓ Achieved by target date
- On-plan for target date
- Off-plan for target date
- Ⓢ % achieved by target date

* Our environmental targets are expressed on a 'per consumer use' basis. This means a single use, portion or serving of a product.

+ In seven water-scarce countries representing around half the world's population.

• In 2016 around 300,000 women accessed initiatives under both Opportunities for Women and Inclusive Business.

† PricewaterhouseCoopers (PwC) assured. For details and the basis of preparation, see www.unilever.com